

IN THE PAKISTAN INFORMATION COMMISSION ISLAMABAD

APPEAL NO. 1275-08-2021

Syed Ibrar Hussain Shah Kazmi

Versus

Postal Life Insurance

Date: 26.10.2021

Fawad Malik: Information Commissioner

A. APPEAL

1. The brief facts of the appeal are that Mr. Syed Ibrar Hussain Shah Kazmi states that he is holding insurance policy no. CLW 17961-PR and since 2008 is regularly depositing the instalments in the insurance fund of the post office as per Insurance Fund Rules. He alleges that from 1.6.2021 onwards the GPO, Islamabad nor Postal Life Insurance is accepting the instalment, instead the Allied Bank (Pvt) Limited is accepting it through Special Deposit Slip in Account No. 0020079303070038.

The appellant through letter dated 30.06.2021 addressed to the General Manager, Postal Life Insurance, Peshawar has asked for the provision of the agreement or MOU signed between the parties or any other document in this regard, under the Right of Access to Information Act, 2017 read with Article 19A of the Constitution of Islamic Republic of Pakistan, 1973.

2. Feeling aggrieved for the non-provision of the information within the stipulated frame of time provided in the Act, he filed appeal dated 20.08.2021 before the Pakistan Commission on Information.

B. PROCEEDINGS

3. The notice of the Commission was responded by the office of the Director General, Pakistan Post vide letter dated 01.10.2021. Along with the reply copies of Annexures A to H are attached. The reply and detail of annexures is reproduced here under:

(i) *“A copy of Finance Division letter No. F.20(12)-BS/2020-874 dated 24-05-2021. (Annexure A)*

Director of Accounts, PPOD, Lahore letter No. B&B/PLI/2020-21/676 dated 31.05.2021. (Annexure B)

PLICL letter No. PLICL/FG/2021/19m dated 28-05-2021. (Annexure C).

GM PLI Lahore letter No. Admn/R.A/PLIs/2020 dated 01-06-2021. (Annexure D) and

GM PLI Karachi letter No. Admn.4-3/2021(Loose) dated 01-06-2021. (Annexure E), regarding stoppage of all kinds of payments of PLI and withdrawals from Head of Accounts G03109-PLI Fund are enclosed.

(ii) Relates to PLICL.

(iii) To comply with stringent condition of FATF to get Pakistan out of grey list, PLICL was incorporated as Public Limited Company with SECP on 10th March, 2020. (Annexure F).

The PLICL has been registered as life insurer by the SECP on 26th August, 2020 and certificate of Registration bearing No. A003784 has also been issued by the SECP. (Annexure G).

The Federal Cabinet in a meeting held on 1st December, 2020 has approved appointment of Mr. Muhammad Naeem Akhtar as CEO, PLICL. (Annexure H),.

The appointment of CEO, PLICL is as per Law & Rules.”

4. The reply submitted by the respondent organization was shared with the appellant who has filed the rejoinder expressing his dissatisfaction with the reply submitted by the organization.

C. COMMISSION'S VIEW.

5. The appellant being the policy holder has desired the information and record that justify the collection of the instalments of insurance fund by the Allied Bank (Pvt) Limited, instead the post office as per Insurance Fund Rules, after June, 1st 2021.
6. The respondent organization along with the reply has provided the detail to answer the query raised by the appellant. The appellant has expressed his displeasure but has failed to point out specifically the deficit in the delivery of the information. He has objected that he is not satisfied with the response but does not raise the points that remained unaddressed. Mere expressing dissatisfaction without any plausible reason justifying the dissatisfaction cannot be entertained by the Commission.

7. The Commission has noticed that so far the organization has not implemented the mandatory provisions of sections 5 & 9 of the Act.

D. ORDER

8. The appeal has borne fruit, hence does not call for any further interference by the Commission.

The Director General, Pakistan Post is directed to implement the sections 5 & 9 of the Act in letter and spirit within one month of the receiving of this order, under intimation to this Commission.

Fawad Malik
Information Commissioner

Zahid Abdullah
Information Commissioner

Announced on 29.10.2021

Certified that this order consists of three (3) pages, each page has been read and signed.