IN THE PAKISTAN INFORMATION COMMISSION ISLAMABAD

APPEAL NO. 1107-05-2021

Asad H. Kizilbash

Versus

Cantonment Board Malir, Karachi

Date: 12.7.2021

Fawad Malik: Information Commissioner

A. APPEAL.

- 1. Mr. Asad H. Kizilbash, a citizen, through an application dated 23.4.2021, under the Right of Access to Information Act, 2017 read with Article 19A of the Constitution of Pakistan sought the following information/record from the office of the Cantonment Executive Officer, Cantonment Board Malir, Karachi:
 - a. Kindly give exact figures of janitorial staff you have now, under the new arrangements, hired/enrolled for all cleaning, sweeping and solid waste removal services of your Cantonment.
 - b. Kindly provide information on exact wages, working hours, EOBI and Social Security benefits at which they have now been employed.
 - c. Kindly provide any 5 Employment Letters that you have given to such employed janitorial staff which reflect the terms and conditions of service.
 - d. Kindly provide a list of names of all janitors along with their EOBI registration numbers and SESSI registration numbers.
 - e. Kindly confirm if they will now be paid by cash or by a banking channel, as required by law to provide an evidence of the actual payment made.
- 2. The requested information was not provided by the respondent public body within the mandatory period provided in the Act, hence the appeal before the Pakistan Information Commission on 31.5.2021.

B. PROCEEDINGS.

- 3. The Commission after taking the cognizance issued notice to the respondent. The Cantonment Executive officer, Malir Cantonment through a letter dated 1.7.2021 provided part of the requested information to the appellant with a copy to the Commission. The information furnished is reproduced as under:
 - i. Cantonment Board Malir outsourced conservancy services through open tendering process, duly covered all codal formalities and publication in national press as per PPRA Rules.

Number of janitors staff

186(as per conservancy contract)

- j. The conservancy contract is bound as per existing conservancy agreement 2020-2021 to pay min as announced by the Government i.e. Rs. 17500/- from time to time to their (labour/staff) vide clause of xxxii of conservancy contract and all sanitary workers are performing 8 hours duty. Conservancy contracts are mostly for a period of one year and the conservancy contractors employ / hire daily wages sanitary staff for this purpose and registration of contractor's worker with EOBI and Social Security is not available.
- k. Moreover, the information's required as mentioned in your letter at serial No. 3, 4 & 5 pertains with conservancy contractor's firm, therefore it is requested to get the same directly from such firm on address and contact Nos given below:-

Name of Firm : M/S. Amir Sawab & Brothers (Pvt) Ltd.

Address : 4-C Sunset Lane-3, Ph-II, Ext, DHA,

Karachi

Phone No. : 021-35382546/0321-2228855

A. COMMISSION'S VIEW.

- 4. Earlier this Commission in appeal no. 951-3-2021 titled "*Naeem Sadiq vs Cantonment Board Clifton*" vide order dated 18.6.2021 has decided almost the identical issues in principal that has been raised in the instant appeal in hand. The view of the Commission recorded in the appeal no. 951-3-2021 may be considered as the integral part of this order. The same are reproduced as under:
 - 1. The appellant time and again repeated for the provision of the current contracts between the Cantonment Board and Janitorial Contractors performing duty in the area of Cantonment Board Clifton, names of all contracted janitors and their EOBI numbers, in case they are registered with EOBI and names of all contracted

janitors and their Social Security numbers, in case they are registered with Social Security.

- 2. The respondent in the first part of the response has admitted the endorsement of the contracts stating that existing contracts with all its terms and conditions have been extended to the extent of 15% as required under PPRA Rules 2004 but in the later part has denied the custody and has tried to refer the appellant to the conservancy contractors for seeking the required record. It is not denied that the janitorial contractors are not performing duty in the area of the Cantonment Board and likewise it is also not denied that they are being paid from the account of the Board. If they are being paid their monthly wages from the account of the Board it does not appeal to a prudent mind that a large number of janitors are being paid without any contract or document. Rather there must exist two contracts (i) between the Board and the contractor with the settled terms and conditions for the supply of the janitors and (ii) between the Board and the janitors with the agreed terms and conditions for performing the duty. Becausethe payments are made from the account of the Board, the Board is legally bound and under obligation to retain the contract in the office record. The Board cannot ignore or by-pass this basic mandatory legal requirement nor can violate it. Besides the contracts the Board possesses other means as well to meet the appellant's request i.e. office copies of payslip, pay register etc., which undoubtly is the official record. The suggestion of the respondent to the appellant for seeking the information from the conservancy contractors is otherwise evasive and practically not possible for the reason that they are not public body rather private contractors for the supply of man power to the Board. Moreover it is admitted by the public body that the janitors are employees of the Cantonment Board hence the relationship of the employee and employer is established and admittedly the Cantonment Board is the paymaster. The contract between the employee and employer is the legal document that defines the rights and duties of the parties. The Commission is of the considered view that the contract / agreement signed between the janitors and the Cantonment Board or janitors and the contractor, for the agreed terms and conditions is a public document and that the Cantonment Board is the custodian of the document.
- 3. While dealing with the matter of unconstitutional and illegal denial of the basic minimum wages to the janitorial staff employed by the Clifton Cantonment Board, Karachi the High Court of Sindh in Constitutional Petition No. D-852-2019 vide order dated 10.3.2021 has observed as under:

"Keeping in view the rule of parity and equity, all the janitorial staff even if considered to be the employees of the contractor, which is not the correct position, they have been performing duties of permanent nature ought to have been on regular strength of respondent-cantonment boards. A similar issue came under consideration before the Honorable Supreme Court in Civil Appeal No. 1549/2014 vide order dated 24.5.2019 has observed that "the above arrangement" in the facts and circumstances of the case, is merely a vehicle of oppression and exploitation of the poor helpless employees, who on account of widespread unemployment, economic and social disparities and for their bare survival, are compelled to accept the job offered to them suiting the organization.

- 4. The respondent in the reply has not addressed the queries raised by the appellant vis-à-vis registration of the contracted janitors with EOBI and Social Security.
- 5. The requested information/record is the category of public record that ought to have been published including uploading over the internet by the public body as required under section 5 of the Act
- 6. The correspondence of the public body for the deposit of the copying fee and irrelevant reply to the queries is deemed as deliberately and wilfully obstructing the provision of the information warranting section 20(f) of the Act for preventing and delaying the disclosure of information. The designated officer is advised to avoid the delaying tactics through unwanted correspondence in future.
- 7. The information/record held by the public bodies are the public record and the citizens have the fundamental and statutory right under the Constitution of Pakistan and the Right of Access to Information Act, 2017 respectively to have the access to the public record. This privileged right cannot be delayed, denied or abridged at the whims of the beurocratic hierarchy.

D. ORDER.

5. The appeal is allowed. The Cantonment Executive Officer, Cantonment Board Malir, Karachi is directed to provide the appellant all the requested information/record

mentioned in his application dated 23.4 .2021, forthwith but not later than seven days of the receipt of this order.

He is further directed to implement the mandatory provisions of sections 5 & 9 in letter and spirit within one month under intimation to this Commission.

Mohammad Azam Chief Information Commissioner

Fawad Malik Information Commissioner

Zahid Abdullah Information Commissioner Announced on 12.7.2021 Certified that this order consists of five pages, each page has been read and signed.

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