

## Pakistan Information Commission

### Government of Pakistan



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## In The Pakistan Information Commission, Islamabad

### Appeal No 322-02/2020

**Fiza Mazhar**

(Appellant)

Vs.

**Capital Development Authority**

Through Chairman

(Respondent)

### Order

**Date:** January 01, 2021

**Zahid Abdullah:** Information Commissioner

### **A. The Appeal**

1. The Appellant filed an appeal, dated 18-02-2020, to the Commission, stating that an information request to the Public Information Officer, Capital Development Authority was submitted dated 31-01-2020 under the Right of Access to Information Act 2017.
2. The information sought by the Appellant is as follows:
  - 1 *“Are the registered Private and Cooperative Housing Societies given NOC for land acquisition and development?”*
  - 2 *Is there a requirement from CDA to such housing societies to allocate a piece of land from Government school and college (both and boys)?*
  - 3 *If not, then can these laws be amended to provide land for government schools and colleges in each area?*
  - 4 *How many of these societies have allocated land for such purpose”.*

### **B. Proceedings**

3. Through a notice dated February 20, 2020 sent to the Chairman of Capital Development Authority, the Commission called upon the Respondent to submit reasons for not providing the requested information.
4. The Respondent through a hearing notice dated March 12, 2020 was directed that the above-mentioned appeal is pending decision before this Commission and its hearing

was fixed for March 24, 2020. 5. The Respondent was intimated through a notice dated March 19, 2020 that the hearing was postponed because of the pandemic and the next hearing date will be intimated through the notice. The Respondent was issued another notice on July 13, 2020. The text of the notice is as under:

“In pursuance of the Standard Operating Procedures issued by the Government of Pakistan for the Covid-19 and to ensure public safety, the personal appearance before the Commission at the time of hearing, is condoned for the time being. Therefore, you are directed to submit your written reply and arguments to Pakistan Information Commission within fifteen days of the receipt of this notice.

Copies of the supporting documents may be annexed with the written arguments. If the written arguments are not submitted within 15 days, the appeal will be decided Ex Parte in the light of the record available on file and the Right of Access to Information Act 2017”

5. The Respondent did not respond to the notice of the commission.
6. The Commission issued another notice on September 01, 2020 and the hearing date was fixed for September 15, 2020. Mr. Faraz Malik, Die HS came late and submitted that a time of one week be given as the notice was received late by the Respondent.
7. The commission provided the Respondent another opportunity to submit its response through a hearing notice issued on November 04, 2020 but nobody appeared in the hearing held on November 10, 2020.

### **C. Discussion and Commission's View on Relevant Issues**

8. The questions for the consideration of the commission are as under:
  - (a) Should a citizen have access to requested information in accordance with the provisions of the Right of Access to Information Act 2017, hereafter referred as Act?
  - (b) Did the Respondent follow procedure laid down in the Act in responding to the request of the citizen?
9. The requested information belongs to the category of information which public bodies are legally bound to proactively disclose, through their web sites, under Section 5 (1) (a), (b), (d) and (e) of the Act which are as under:
  - (a) Description of the public body's organization and functions, duties, powers and any services it provides to the public, including a directory and any services it provides to the public, including a directory of its officers and employees, indicating their duties that these are accessible subject to reasonable restrictions based on limited resources;
  - (b) Statutes, statutory rules, regulations, bye-laws, orders and notifications, etc. applicable to the public body disclosing the date of their respective commencement or effect
  - (d) Relevant facts and background information relating to important policies and decisions which have been adopted, along with a statement of policies adopted

by the public body and the criteria, standards or guidelines upon which discretionary powers are exercised by it;

- (e) The condition upon which members of the public body can acquire any license, permit, consent, approval, grant, allotment or other benefits of whatsoever nature from any public body or upon which transactions, agreements and contracts, including, contracts of employment which can be entered into with the public body, along with particulars about the recipients of any concession, permit, license or authorization granted by the public body.

10. The requested information is also public information under Section 6 (a) (c) and (d) of the Act which are as under:

- (a) Policies and guidelines;
- (c) Information regarding grant of licenses, allotments and other benefits, privileges, contracts and agreements made by a public body;
- (d) Final orders and decisions, including decisions relating to members of public; and

11. In the instant appeal, the Chairman, Capital Development Authority, (CDA), deemed to be Public Information Officer, (PIO), as required under Section 9 of the Act when a PIO is not designated by the head of a public body, failed to perform following obligations under the Act.

- I. *Failure to provide “written acknowledgement in response to” a request for information filed by citizen as required by Section 10 (1) of the Act.*
- II. *Failure to follow procedure enunciated in the Act for acceptance and refusal of request for information laid down in Section 13 (2) of the Act which is as under:*
  - “(2) *The designated official shall process the request and by notice in writing inform the applicant that---*
  - a) *A request has been acknowledged and the applicant is entitled to receive the information or record, subject to the payment of the prescribed fee. On payment of the fee the designated official shall provide the requested record, or*
  - b) *The request has been rejected-*
    - i. *On the basis that it does not comply with the provisions of this act and the rules made there under but only after requisite assistance has been offered to the applicant as mentioned in sub-section (2) of section 10;*

- ii. *On the basis that the information is already available in a generally accessible form in which case the notice shall indicate to the applicant the place from where the information may be found;*
  - iii. *On the basis that it is incorrect, because it relates to information which is substantially the same information that has already has been provided to the same applicant during last six months; or*
  - iv. *In whole or in part, on the basis that the information is exempt subject to section 7 or section 16, in which the notice shall specify the exact exception, relied upon and specifying details regarding the right of the applicant to appeal against this decision”*
12. The Respondent also failed in adhering to the timeline for responding to the information requests as required under Section 14 (1) and (2) of the Act as the PIO did not respond to the information request at all.
  13. The PIO not only delayed and denied access to the requested information, the PIO also failed to comply with the duly sent notices of the commission.
  14. The fact that the Respondent has caused delay in providing to the requested information to the Appellant highlights following two issues:
    - (A) That the Respondent has violated timeline mentioned in the Act to provide the requested information to the Appellant; and
    - (B) That had the Respondent implemented provisions of this Act, including, but not limited to Section 4 and 5 of the Act, the unwarranted delay in providing the requested information to the Applicant could have been avoided.
  15. This commission has held through its different detailed judgements that federal public bodies are not giving primacy to proactive disclosure of information through their web sites and that proactive disclosure of information is not given serious consideration it deserves.
  16. This commission has also established through its different Orders that not only information is to be made available to citizens as required under Section 5 of the Act but it has to be made available on the web sites in a manner that it is accessible for all citizens, including those with different disabilities by incorporating web accessibility standards in the design and development of web site.
  17. Had the Respondent gone through the Act after receiving request for information of the citizen and notices of this commission, clearly referencing the Act, it would have saved time and resources of this Commission. It also demonstrates that the Respondent has not taken any steps for the implementation of the Act. It demonstrates that the powers vested in officers are not being exercised “reasonably, fairly, justly, and for the advancement of the purposes of the enactment” as required under Section 24A (1) of the General Clauses Act 1897.

18. This commission is of the view that the wilful delay or denial of the requested information causes undue cost to citizens and the commission. Citizens have to approach this commission for the exercise of their fundamental constitutional right of access to information which involves cost both in terms of money and time.
19. Citizens of Pakistan through their elected representatives have included the provision of imposing fine on public official who wilfully delay or deny access to the requested information so that they do not have to pay the undue cost in terms of time and money in exercising their right of access to information because of the dereliction of the duty of a public official.
20. The Respondent, CDA has not been implementing Orders of the commission. The commission has no option but to fulfil its legal obligation and offset this trend of raising cost in terms of time and money for citizens, the commission and the superior judiciary.
21. If directions of the commission in this Order are not followed, it will be left with no option but to invoke Section 20 (f) of the Right of Access to Information Act 2017.

#### **D. Order**

22. The appeal is allowed. The Chairman, Capital Development Authority is directed to provide the Appellant following requested information:
  - 1 *“Are the registered Private and Cooperative Housing Societies given NOC for land acquisition and development?”*
  - 2 *Is there a requirement from CDA to such housing societies to allocate a piece of land from Government school and college (both and boys)?*
  - 3 *If not, then can these laws be amended to provide land for government schools and colleges in each area?*
  - 4 *How many of these societies have allocated land for such purpose”.*
23. The information mentioned in para 22 be provided, with intimation to this office, at the earliest, but in any case, not later than 10 working days of the receipt of this Order.
24. The Respondent is directed to notify Public Information Officer, (PIO), under Section 9 of the Act, put the notification to this effect on its web site as required under Section 5 (1) (b) of the Act, put name, designation and contact details of the PIO on its web sites as required under Section 5 (1) (h) of the Act and submit compliance report to the commission within 10 working days of the receipt of this order.
25. The Respondent is directed to take immediate steps to proactively share through the web site all categories of information mentioned in Section 5 of the Right of Access to Information Act 2017 and submit the compliance report to the commission in the Template for the Compliance Report-Proactive Disclosure of Information under Section 5 of the Right of Access to Information Act 2017’. This template is available under ‘Information Desk’ category at the web site of the commission [www.rti.gov.pk](http://www.rti.gov.pk). The compliance report be submitted to this commission by 27/01/2021.

26. The Respondent is directed to ensure accessibility of the information proactively published on its web site under Section 5 of the Right of Access to Information Act 2017 for all citizens, including the blind, low-vision, physically disabled, speech and hearing impaired and people with other disabilities and submit compliance report to this effect using 'Web accessibility checklist'. This checklist is available under 'Information Desk' category at the web site of the commission [www.rti.gov.pk](http://www.rti.gov.pk). The compliance report be submitted to this commission by 27/01/2021.
27. Copies of this order be sent to Chairman, Capital Development Authority and the Appellant for information and necessary action.

**Fawad Malik**

Information Commissioner

**Zahid Abdullah**

Information Commissioner

Announced on:

January 01, 2021

This order consists of 5 (five) pages, each page has been read and signed.