

**IN THE PAKISTAN INFORMATION COMMISSION ISLAMABAD**

APPEAL NO. 1317-09-2021

Muhammad Waseem Elahi

Versus

Gujranwala Electric Power Company

Date of Hearing: 19.01.2022

Fawad Malik: Information Commissioner

**A. APPEAL**

1. Muhammad Waseem Elahi, preferred his appeal dated September 08, 2021 before the Pakistan Commission on access to information, Islamabad. He alleged that the request for information has not been responded by the Gujranwala Electric Power Company (GEPCO) within the timeframe stipulated under the Right of Access to Information Act, 2017.
2. Through an application dated 17 August, 2021 addressed to the Chairman, Gujranwala Electric Power Company he has desired information and record pertaining to consumer reference number 18 12214 1273300. The detailed particulars of the requested information are:
  1. *“Since when this connection installed?”*
  2. *Either tariff A-3 is applicable since very first day or modified later on?*
  3. *Complete itinerary of applied tariff/s required against above said consumer reference number.*
  4. *What are different tariffs of GEPCO and rates etc against each tariff since 16-10-1989?*
  5. *What are different slabs of GEPCO since 16-10-1989?*
  6. *What taxes and any other charges applicable on monthly bills now a days?*
  7. *Complete record of monthly charged and paid bills from 16-10-1989 to date required against above mentioned consumer reference number.*
  8. *What GEPCO did against my complaints lodged on PM Citizen Portal PU 120621-88527158 & PU 060721-88672894.*
  9. *What are the policy / rules/ regulations of GEPCO to return the excess charged amount?*

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10. *Any audit report/findings pertaining to said consumer reference number.*

11. *How much amounts GEPCO reimbursed to consumers against overcharging since 01-01-2011 to date annually?*
12. *Complete details of overcharging complaints at present under adjudication against GEPCO.'*

## **B. PROCEEDINGS**

3. The notice of the Commission was replied by the Sub Divisional Officer, Shaheenabad vide letter dated 02.11.2021 which reads as under:

1. *"Date of connection is 16-10-1989.*
2. *Tariff A-3 was modified and implemented through letter issued from the Federal Government of Pakistan during 04/2018 (Copies enclosed).*
3. *GEPCO's main data source depends on the Power Information Technology Commission and according to the data available since July-2012 to date, detail of Tariff wise billing is attached for ready reference.*
4. *Tariff is being determined by the NEPRA and same is available on their website information of public and GEPCO is only implementing the approved tariffs as when updated.*
5. *Slab wise rates are available at NEPRA website. (Copy enclosed)*
6. *All the taxes are specified / available as per consumed units for each category customers on the electricity bills. (Copy attached)*
7. *PITC Consumer Reading / Consumption Data attached at Sr. No.3 above.*
8. *Complainant lodged complaint on PM Portal as well as Wafaqi Mohtasib Cell, against which wrongly applied tariff from A-1 to A-3 was reversed and relief was timely granted.*
9. *Actually, the Wafaqi Mohtasib Directorate didn't approved the relief on concerned electricity under Tariff A-III. Basically, a said premise is Government Accommodation to the Employees or Officers of FBR and due to relief was conditionally granted by Wafaq iMohtasib and tariff was reversed to A-1 during June-2021. Complainant may ask to provide his occupation of Flat/residence either it was used for office purpose residence since 1989 from her department.*
10. *No.*
11. *GEPCO didn't charge any overcharging to his valuable customers and case complainant was proceeded due to her title of bill which is "I-Tax Commissioner Colony".*

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12. *Complaints of any kind are being dealt as per Consumer Services Manual issued from NEPRA."*

4. The appellant however feeling dissatisfied with the response objected with regard to the queries at number 3, 4, 5 and 9 in his rejoinder.

### **C. COMMISSION'S VIEW.**

5. The protest of the appellant pertaining to the query 4 & 5 is not sustainable as the respondent has informed the appellant that Tariff and Slab wise rates is being determined by the NEPRA and same is available on their website. The point wise comparison depicts that the asking public body has addressed all the queries raised by the appellant. The points of dissatisfaction in the rejoinder are not reasonable and appealing therefore does not warrant further interference of the Commission.

### **D. ORDER.**

6. The appeal is disposed of having borne fruit.

Mohammad Azam  
Chief Information Commissioner

Fawad Malik  
Information Commissioner

Zahid Abdullah  
Information Commissioner  
Announced on 14.2.2022

Certified that this order consists of three pages, each page has been read and signed.